

# Quality Policy



This policy is provided as a basis for the systematic management of Quality at Aquaterra Energy Ltd. It forms a framework for the development of the Aquaterra Energy Quality Management System which has been put in place to assist in achieving our vision.

The Quality Management system is designed to meet the requirements of the International Quality Management System Standard BS EN ISO 9001:2008.

Aquaterra Energy Ltd's vision is to become renowned in the industry as "The best and most dependable supplier of products and services to the oil and gas industry". The quality of what we provide is a vital aspect in achieving this aim.


The achievement of our vision is dependent on effective management of our Critical Success Factors, and achieving objectives in relation to these:

- **Our Customer:** *focusing on customer satisfaction in relation to our performance and ensuring we always attempt to exceed customer expectations.*
- **Our people:** *developing our people and focusing on their needs and expectations.*
- **Growth:** *growing our business based on adding value so allowing all interested parties to prosper.*
- **Profit:** *maximising profit by eliminating waste, preventing misdirected effort, unnecessary overhead and ensuring effective and efficient delivery processes.*
- **Our Products and Services:** *developing and delivering our products and services based upon conformance and innovation.*
- **Our Suppliers:** *recognising the role of key suppliers and seeking to encourage them to improve, and by forming alliances where mutually beneficial.*
- **Our Delivery Process:** *Recognising that products and services are delivered by our Delivery Process and that the effectiveness and efficiency of this process is inclined to increase profit.*

We will ensure that a fundamental element of this policy is the identification and continual improvement of our delivery processes via the monitoring of Key Performance Indicators based upon the above critical issues.

Objectives are established in the strategic plan and are reviewed in accordance with the requirements of our management system. Appropriate resources are provided for implementation of the strategic plan.

As Managing Director, I am personally committed to continually improving the effectiveness of our Quality Management System as the principle means of achieving our vision, and expect all staff to comply with the requirements of the system that supports this policy.

<b>Name:</b>
<b>Signature:</b> 
<b>Date: 01/06/11</b>